Minutes Channel Islands Intergroup

December 2nd 2014

Minutes
Arrana

Called to order: 7:30 PM

Opening Prayer, Introductions and 7th Tradition

Members Present: Stephanie J (SB Outreach), Pamela (Monday night- Ventura), Barbara (Business Secretary), Ariana (Recording Secretary), Barry (Ventura meeting), Erik (Chair), Spencer (Treasurer) and Andy.

Announcements: None

Minutes were accepted. Motion-Barbara, 2nd Barry.

Treasurer's Report: Our account balance is \$1,887.42 and our prudent reserve balance is \$1,006.46. Women's Retreat account is \$1,634.08. Verizon bill of \$56 due.

Business Secretary Report: Barbara passed out San Diego intergroup, meeting directory and newsletter.

Intervoice: No report

Web Master: Position still available.

Retreats and Marathons: Stephanie will call Sherrice about getting a committee together. Workshop planned for Feb 15 (12 steps in one day).

Region 2: Position still available

SB Outreach: Stephanie will post "Is Food a Problem for You" poster on Vista Del Mar bulletin board and SB Downtown library. Erik will deliver flyers to Goleta library, DT Goleta Center & SB Eastside Library. Barry will deliver to Oxnard and Camarillo library. We will continue to use the pamphlets we have on hand. Sherrice will be contacted by Stephanie to see if she can drop off flyers in Ojai library. Pamela offered to deliver to Ventura library.

Ventura Outreach: Sherrice to be contacted to see if still interested in position.

Old Business:

- Recording Secretary-Ariana.
- Region 2 position still available.
- World Service Position still available.
- Review Status of SB Meetings-is it the format? The location? The time?

 Review of Ventura Meetings-Barry advised meetings are currently steady but have lower attendance than previous years.

New Business:

Next Meeting to review volunteer positions that may be available for new members.

Meeting Adjourned at 8:18pm

Respectfully submitted, Ariana

Minutes Channel Islands Intergroup

November 4, 2014

Called to order: 7:30 PM

Opening Prayer: The Serenity Prayer

Members Present: Erik (Chair & Monday Goleta), Molly (Vice-Chair & Ojai, Tues Nite Rep), Natalie (Retreats & Marathons), Sherrice (Outreach Ventura – Ojai & Ojai Tues Nite), Stephanie J. (Fill-in for Ariana, SB Wed Night Literature / SB Outreach), Andy V. (Ventura, Sat 10 AM), Barry T. (East Ventura, Fri. 10:30), Barbara (Business Secretary & Goleta, Thurs 12 PM), Amy InterVoice & Wed Nite SB), Pamela (Ad Hoc Recording Sec & Mon Night Ventura Newcomers)

Announcements:

- Oceano 7-9 PM Attitude of Gratitude Candlelight Meeting, November 20, requested it be announced at meetings.
- 2) Other workshops / events on our IG website, Gratitude in Action Nov 22
- 3) Thanksgiving in the Park- Rancho Park, Los Angeles, 9-11 AM
- 4) 12 Steps for the Holidays, Burbank on Dec 6, from 1-4 PM, Donations
- 5) New OA- Brown Book, 3rd Ed, all new stories, broad focus including anorexia and bulimia

Minutes were accepted after amended:

- 1) Raven is not the recording secretary
- OA Birthday Party at the LA Airport Hilton
- Webmaster position is open

Treasurers Report:

Business Secretary Report: Mail reviewed and passed to all attendees

InterVoice: New InterVoice presented, well received, ready to be handed out at meetings.

Voted to add explanation of a closed meeting as a footnote. Call Amy with any updates to positions so that it can be included on the next newsletter. Natalie G will update the website accordingly as information is sent in.

Retreats and Marathons:

- Workshop 12 Step Within Day, Dec 12. postponed due to the holidays, other events: How to Carry the Message- Feb, 2015
- Discussion of a Co Ed Retreat autumn 2015 on carrying the message, Natalie requested assistance, a planning committee. Sherrice, Molly, Stephanie and Barry volunteered.

Region 2: No report (Open Position)

Recording Secretary: (Open Position)

Old Business:

- Is Food a Problem for You? No decision on the out dated pamphlet, 2008 vs. 2012.
 Natalie G volunteered to contact World Service.
- Santa Barbara meeting attendance continuing to decline. 1 reply from SB Wed night- AA material was a concern for 1 member. Barbara- not enough sponsors, read 12 & 12. Attendees discussed the membership at meetings throughout the area. Ventura- Steady, Ojai 10-12 Tuesday, SB Wed- strong, SB Sunday 13 People BB Meeting. Various ideas regarding low attendance discussed, including the numerous other programs, plans, phone and email meetings, etc.
- 3) Recording Secretary-Important to fill the position. Erik will contact Ariana, to inquire if she would be willing to transfer positions and take the Recording Secretary position.
- 4) Region 2 Rep Position presented- Open (6 months of abstinence)
- 5) World Service Position discussed Open (1 year of abstinence)

New Business:

1) Barbara elected for another term as Business Secretary

Meeting adjourned at 8:30 PM

Respectfully submitted, Pamela

Called to order: 7:41 PM

Opening Prayer, 12 Steps of OA and Greetings

Members Present: Raven (Recording Secretary), Pamela (Monday night-Ventura), Sherrice (Tuesday night Ojai), Ariana (SB Outreach), Molly (Tuesday night Ojai), Erik (Vice-Chair & Thursday –Goleta), Spencer (Treasurer)

Announcements:

- 1) San Luis Obispo Workshop "Higher Power" on 10.11.14 from 10am-3pm
- 2) OA Birthday- January 23-25th at the Hilton in Downtown Los Angeles

Minutes were accepted

Treasurer's Report: Our account balance is \$1,719.86 and our prudent reserve balance is \$1,006.46. Women's Retreat account is \$1,634.08ds. There is one check for \$29 that needs to be deposited into our account and we sent \$56.61 to Verizon.

Business Secretary Report: No report

Intervoice: No report

Retreats and Marathons: No report

Region 2: No report

Outreach: Pamphlet discussion. See more below.

Old Business:

- 1) Ariana will order "new version" of the out dated pamphlet and bring to next meeting along with a side by side comparison.
- 2) Ariana will re-send e-mail with an attachment of the letter from World Service regarding out dated pamphlet. Ariana will also print to bring to next meeting.
- 3) Santa Barbara meetings attendance is declining.

New Business:

- 1) Erik made a motion that we ask Natalie G & a committee to organize a workshop on "How to Carry the Message & How to Increase Membership."
- 2) Election of officers. The following is a list of our new CIIG officers
 - a) Chair- Erik
 - b) Vice Chair- Molly
 - c) Recording Secretary- Vacant (temporarily filled by Ariana)

- d) Treasurer-Spencer
- e) Business Secretary-Tentatively Barbara (temporarily filled by Spencer)
- f) Santa Barbara Outreach-Ariana
- g) Ventura Outreach-Sherrice
- h) Intervoice Editor/Website-Amy
- i) Retreats & Marathons- Natalie G.
- j) World Service Rep-vacant
- k) Region II Rep-vacant
- 3) Next Meeting to review volunteer positions that may be available for other members to be of service.

Meeting Adjourned at 8:30PM

Respectfully submitted, Ariana

MINUTES CHANNL ISLANDS INTERGROUP Sept. 2, 2014

Members Present Natalie G. (Tues. Ojai rep), Natalie M. (Region 2 rep/standing in for Mon. PM Ventura and Sat. AM Ventura), Barbara G.(Business secretary/Thurs. noon Goleta), Arianna (S.B. outreach), Erik (vice chair/Mon. noon Goleta rep.) Raven (Recording secretary).

Announcements

- 1. Natalie announced that Wed. SB meeting, which has been cancelled, has donated literature.
- 2. Erik brought in WSO paperwork from 2011 12 regarding our liability. In January it will be time to renew.
- 3. Arianna announced that we are to recycle old pamphlets.

Minutes were accepted.

Treasurer's Report Spencer was not present

Business Report We have received the San Diego Reachout newsletter, a new Teen Package and a report from the WSO convention in Boston.

Intervoice Amy will take over doing the Intervoice (yay) and also (?) doing the webpage.

Retreats and Marathons Natalie G. will be our new R &M chair (yay)

Region 2 There is a 6 month abstinence requirement for this position.

Outreach No report from S.B. Ventura outreach needs service. The position is open.

Old Business

The whole phone issue is in abeyance.
 S.B. meetings seem to be falling away.

New Business

- Natalie G. made a motion to destroy all
- 2. A motion was made to save treasurer's
- Regarding elected officers missing meetings.....after 2 unexcused missed meeting, the person will be asked to step down.
- 4. Erik, after doing research, announced that we are a non profit organization, not a corporation and therefore, our insurance and liability are fine.
- 5. Ariana announced that regarding the destruction of old pamphlets, it will be discussed at our Oct. meeting

At our next meeting in October, we will be electing new or returning officers for one year of service.

Respectfully submitted, Raven

MINUTES CHANNEL ISLAND INTERGROUP July 1, 2014

Members present Paul, Pamela (Mon.pm Newcomers, Ventura), Andy (Sat. 10 am Longtimer's Meeting, Ventura), Erik (Vice Chair/ Thursday noon Goleta), Kim, Sonali, Barbara G. (Business Secretary/ Mon noon Goleta), Natalie G. (outgoing webmaster/ Intervoice Editor/ Ojai Tuesday meeting), Amy W. (Wed. pm Santa Barbara), Karen M., Spencer (Treasurer), Raven (Recording Secretary).

The 12 Traditions were passed around and read.

Announcements

- 1. There is a public service announcement on the WSO website.
- 2. Regarding Pacific Shores Treatment Center, contact Amy if you are interested in attending their monthly OA meeting. (646 373-6828 or amy wendel@yahoo.com). They are requesting outsiders to join the meetings. Contact Amy for more information.

Minutes The minutes were accepted with a few corrections.

Treasurer's Report Our account balance is \$1,961.74 and our prudent reserve balance is \$1006.46. The Women's Retreat account is \$1634.08. We sent \$56.61 to Verizon.

Business Secretary Report none

Intervoice Amy has volunteered to be our new Intervoice editor. Natalie G. passed out the July/August Intervoice. Thanks, Natalie and Amy for your service.

Web Report Natalie G. added a few events to the website. She will no longer be the official webmaster and is thinking about taking on Retreats and Marathons.

Outreach Santa Barbara Arianna was not present.

Outreach Ventura The position is open.

OLD BUSINESS

- 1. Regarding changing our telephone voicemail from Verizon to Google, Pamela will contact Lauren (who we believe has information regarding this issue.)
- 2. Paul requested money for a new Sunday pm meeting at Santa Barbara Unity Church. Erik made a motion that we give Paul \$120 for literature. The motion passed with one abstention.
- 3. Amy asked that we examine why our membership seems to be going down. This was followed by a discussion. There are now more food related programs, along with over the counter products to supposedly help people lose weight. The following suggestions were made......tap into the college age crowd, have more speaker meetings, remember that our own individual physical recovery is the strongest message, reach out to teens. We were encouraged to bring up this issue in our meetings.

Our next meeting will be August 5, 2014

Respectfully submitted, Raven

MINUTES CHANNEL ISLANDS INTERGROUP

June 3, 2014

Members present Barbara G. (Thurs noon Goleta), Ann R. (Mon. Ventura, 8:45 am), Pamela, (Mon. Ventura, 845), Leslie M. (Fri. Ventura, 10:30 Outreach Ventura), Andy (Sat. 10:00 Ventura), Natalie M. (Region 2 rep), Spencer (Treasurer), Raven (Mon. noon Goleta).

As we have no chair, Barbara lead the meeting.

Minutes of last meeting read and corrected.

Treasurer's report Spencer reported \$2200 in our account, plus \$1634.08 in the woman's retreat account.

Business secretary No report

Region 2 No report

Outreach Ventura Leslie would like someone else to take over the responsibilities.

Outreach Santa Barbara No report

Ann gave a report on the event at Pacific Shores. She is looking for volunteers. Pamela said she would be interested. Encouraged us to take back info.

Web and Intervoice Natalie was not present.

New business

Spencer announced that New House 3, located in Santa Barbara, which is a recovery home (Dual Recovery Anonymous), is starting a new meeting and he suggested we might want to have an OA meeting there. Andy claims that it is inappropriate to bring up that kind of information at an OA meeting. pitch an outside 155Ue at moetings

Someone (sorry, not sure who) handed out a Lifeline sampler book to be donated to a meeting. That's all I wrote in my notes.

We discussed how to stress the importance of the 12 steps in our meetings. We decided to divide up the schedule and have everyone call a few meeting secretaries to remind them of

MINUTES CHANNEL ISLAND INTERGROUP May 6, 2014

Members Present Ariana (SB Outreach), AndyV. (Sat.10 Ventura), Natalie (Mon. 7pm Ventura), Amy (Wed. pm S.B.), Natalie G (Intevoice, Web, Tues Ojai), Raven (Rec. Secretary), Spencer (Treasurer), Barbara (Bus. Secretary)

Barbara chaired the meeting, as we have no chair. (She did a great job!!!) 12 Traditions were read.

Minutes of last meeting were approved

Treasurer's Report Spencer reported \$190 donations and \$54.80 liability for Verizon. Our balance is \$2177.98 and \$1634.08 in the Women's Retreat account.

Business Secretary Report no report

Intervoice Natalie G brought the new Intervoices. She is still looking for someone to take over either the webpage or the Intervoice so that she can be Retreats and Marathon chair. She has posted some upcoming events on the website, including a workshop in San Luis Obispo (June 21), plus the dates for the R2 convention. She will be organizing a carpool 2015

Region 2Natalie M. announced the OA convention in San Francisco (Burlingame). July 4 to July 6. The position is open, as of the October assembly. This summer there will be something (not sure what) in Palm Springs. There is a 6 month abstinence requirement to serve in this position. convention

Outreach Ventura Leslie was not in attendance.

Outreach Santa Barbara Ariana passed out pamphlets (Is Food a Problem for You?) to be taken to our meetings. She has not heard from Carolyn regarding placing ads in the Independent. Barbara requested that we place pamphlets in local libraries and several people volunteered to cover libraries in Ojai, Eastside Library in S.B., Ventura library and Camarillo. A motion was passed to order 300 more pamphlets.

Old Business

- Amy announced that Pacific Shores Treatment Center in Oxnard has requested members of OA to speak. She has found 3 people who are willing to do this once this summer and once in the fall. If you are interested in participating in this, please let Amy know. Meetings at Pacific Shores occur at 7 pm Monday thru Friday.
- Amy questioned if we are addressing the importance of the 12 steps in our meetings. She suggests that we have business meetings in each group to discuss this. She also questioned if those who are sponsored through the steps are sponsoring others.
- Natalie G. reported that regarding changing the phone line to Google Voice, she will be in touch with Lauren, who has done some research regarding this issue.

New Business

- Natalie G suggested that we use the money in the Women's Retreat account to put on a retreat on the 12 steps.
- Arianna suggested that we place ads for the meetings in S.B. in the Independent. She mentioned sight targeting on the computer, which will create pop up ads for OA when people open certain websites. There was discussion if this breaks with our tradition of "attraction rather than promotion." Andy suggested we check World Service guidelines regarding this. Arianna will do some research and report at the next meeting.

Reminders.......Natalie G is looking for someone to take over either webmaster or Intervoice. If someone does either of these, she is willing to chair Retreats and Marathons. WE NEED SOMEONE TO BE CHAIR. Our next meeting will be June 3.

Respectfully submitted, Raven

70a Interpromy 4.3.14

4.21.14 monday coleta \$190 to be deposited

Verijon \$ 54.80 payment

Comm. Church \$120,00 Notalie Grey \$38.70 Borne Col. 2,177.98

Women's retreat \$ 1,634.08

Geneer Winster Treasurer C116

CIIG TREASURER'S REPORT MARCH 2014

Assets:

CIIG donation Ojai Tues. # 47208

14.75 40.80

LIABILITIES: Natalie G. Intervoice

38.70

Members Present Lauren C (Mon.7 pm Ventura), Raven (Rec. Secty.), Barry (Sat.am Ventura)

Parbara (Business Secty., Thurs Goleta) Spencer (Treasurer), Ariana (SB Outreach), Amy W. (Wed SB), Natalie G (Web naster, Intervoice, Tues. Ojai), Ann R (Mon. 8:45 am Ventura), Natalie M. (Region 2)

Erik, as acting chair, called the meeting to order. We read the 12 traditions and did the 7th tradition. We then had a moment of silence for Roseanne, our founder, who recently passed.

General Announcements Natalie G announced that Lifeline Magazine is calling for more subscriptions from individuals and meetings.

Minutes were approved with one correction regarding Spencer taking over as Treasurer, which will be official during this Intergroup meeting. We need to formally take a vote regarding this.

Treasurer's report We officially voted in Spencer to be the new treasurer. Thanks, Spencer and thanks to Barbara for her over 2 years of service. Balance \$2,301.01 Prudent Reserve \$1.006.46 Women's Retreat Account \$1,634.08

Business Secretary no report

Intervoice Natalie G passed out new Intervoices and is asking for more contributions of our experience, strength and hope, to be published in the Intervoice.

Web Nataliealso announced that there is a tribute to Roseanna, our founder, on both websites, (oaciig and oa.org)

Region w Natalie M volunteered to do something that this recording secretary can't understand. Something about QR codes. She will bring back information at the next meeting. (sorry). She also announced that on March 9, 8 to 9 pm, there will be an opportunity to have a live chat with Nancy J.

SB Outreach Ariana, who has taken on the task, is open for ideas and suggestion. She has connections that she feels can help our outreach efforts.

Ventura Outreach No report. Leslie was not in attendance.

Old Business Lauren, is working on gathering information regarding the pros and cons of Verizon and Google Voice. A vote passed, giving her more time to work on the best way to get more information regarding this matter.

New Business Erik brought up the issue of our lack of non profit status, in regards to personal liability. He found out that some intergroups are actual corporations. We are not. He is not willing to do all the research involved, but is willing to make some calls to Region 2 for more information. Lauren volunteered to be of help. This was much discussion regarding this issue. Many opinions, probably more confusion. In the end, your secretary simply lost the track of the conversation. So sorry.

To go of March mountes

CIIG TREASURER'S REPORT FEBRUARY 2014

Assets.	
CIIG donation (Jan.)	17.00
CIIG donation (Feb.)	15,00
Vent. Sat 10 am # 36038	40.00
Vent. Mon. 8:45 am # 51450	20.00
Vent. Fri.#005-09068	20.00
	112.00

LIABILITIES:

Verison	1.35
Carpinteria Community Church rent	120.00
JanJune	121.35

Union Bank	2.301.01
Union Bank prudent reserve	1,006,46
Chase Bank Women's Retreat	1,634.08

Checking account bal: as of 11/28:	2,075.07
Prudent reserve	1,006.46

Savings account balance: 1,006.46

Minutes of Channel Islands OA Intergroup Monthly Meeting - February 4, 2014

Members present: Zoe (Monday 7:30 pm, SB); Lauren (Monday 7:00 pm, Ventura); Barry (Saturday 10:00 am, Ventura); Amy (Wednesday 7:00 pm, SB); Ann R. (Monday 8:45 am, Ventura); Barbara G. (Acting Treasurer/Business Sec'y & Monday noon, Goleta); Natalic M. (Region 2 Rep. & stand-in for Saturday 10:00 am, Ventura); Spencer; Cinthyia (Chair); Erik (Vice-Chair, Thursday noon, Goleta & acting Recording Sec'y for this meeting).

Call to order by Chair at 7:30 pm, followed by Opening Prayer, self-introductions, passing of 7th Tradition basket and reading of the Twelve Concepts of OA

Announcements. No developments at present about the Pacific Shores (Oxnard) request for OA members to attend sessions at their facility and share their OA experience.

Minutes of January meeting approved without correction or amendment.

Treasurer's Report. Donations rec'd (1) – from Goleta noon (Monday/Thursday meetings combined, meetings ## 32642 & 15648): \$87.00. Liabilities – Verizon, \$51.16; Natalie G., Intervoice, \$39.83; Natalie G., pamphlets, \$64.80. Checking account balance as of 11/28/13 – \$2,075.07. Prudent reserve – \$1006.46. Savings account balance – \$1,000.46. A premium payment of \$315.00 to Noccio Insurance was made during the preceding month. Spencer will assume the Treasurer's duties from acting Treasurer Barbara G. Election to be held at next Intergroup Mfg.

Business Secretary Report. Barbara G. reported on receipt of OA Assembly information for Region II, and on receipt of "The Reach Out" flyer from the San Diego Intergroup.

Outreach Santa Barbara vacancy needs to be filled. Discussion over placing ad in the SB Independent, including status of our OA meetings/Intergroup as nonprofit entities or some other entity, as well as possible liability of board members.

Insurance status – what coverages do we have, do we need. Spencer to discuss with Erik upon obtaining existing policy from Barbara G.

Website. Possible website app and QR scan - discussion deferred.

Telephone line. Lauren reported on possibility of using Google Voice for our service, replacing the land line we presently have with Verizon, to gain greater service at less (nominal) cost. Motion to that effect, after discussion, withdrawn.

Closing prayer and adjournment at 8:35 pm.

Respectfully submitted,

Erik

CIIG TREASURER'S REPORT FOR JANUARY 2014

Assets: CIIG donation

Donation from Goleta Mon. and

Thurs. #'s 32642 & 15648

87.00

LIABILITIES:

Verison	51.16
Natalie G. Intervoice	39.83
Natalie G. phamphlets	64.80
nerccio Insuna	3,500

Checking account bal: as of 11/28: Prudent reserve

2,075.07 1,006,46

Savings account balance:

1,006.46

Members Present Cinthyia (chair), Raven (rec. secty.), Ann R. (Mon. am Ventura), Amy (Wed. pm St. Barbara), Erik (vice chair, Mon noon Goleta), Lauren (Mon. pm Ventura), Natalie M. (Region 2 rep.), Carolyn/Ellen (Outreach St. Barbara), Barry (Sat. 10 am Ventura), Natalie G. (Web/Intervoice

The 12 Concepts were read.

Announcements (not covered in reports) Pacific Shores in Oxnard, is asking OA members to come and share their experience with patients. Natalie reminded us of the OA birthday party Jan. 17-19 in L.A.

Treasurer's Report Barbara, who is acting treasurer, sent the report. Our assets this month were \$271.83, our liabilities were \$50.81 (Verizon). Checking acct. balance is \$2075.07 and Prudent Reserve is \$1,006.46

Intervoice Natalie G. brought in the new Intervoice. She announced that our website is now on wordpress.com (this info is in the Intervoice). There was something about 12 step within but I don't understand my own notes. So sorry about this.

Website Natalie G. announced that the meeting list can be found on the sidebar of the website, along with upcoming events.

Region 2 No report

Outreach Ventura Leslie encouraged people to take brochures (Is Food a Problem for You?) and leave them at your doctor's office, at the gym, hand them out.....

Outreach Santa Barbara The discussion can be found under Old Business

Old Business

- Regarding printing posters.....the cost would be \$50 to have them printed professionally.
 This discussion was tabled until the next meeting.
- Leslie announced Casitas Day as a good opportunity to spread the word of OA. It will occur
 in March and the discussion was tabled until next meeting.
- Regarding Santa Barbara outreach....Carolyn requested that Intergroup order brochures (Is Food a Problem...) and a motion was passed to order 300 brochures at \$60.00 (20 cents apiece), to be distributed to all the meetings. Natalie G. will place the order and will bring them to the next Intergroup. There was also a long discussion regarding placing an ad in the S.B. Independent. Nothing was resolved, as several motions were put on the floor and none of them passed. This discussion will be tabled until next month's meeting.

New Business As we ran out of time, this will be discussed at the next Intergroup meeting.

Respectfully submitted, Raven

CIIG TREASURER'S REPORT FOR DECEMBER 2013

ASSETS:

CHO	
CIIG meeting	20.00
Mon. 8:45a, Ventura #51540	16.00
Sat. 10am. Ventura #36038	30.00
Thurs.6pm.S>B> #52866	60.00
Mon.7:30pm. S.B. #51002	145.83
	271.83

LIABILITIES:

Verison

50.81

Checking account bal: as of 11/28: Prudent reserve

2,075.07

1,006,46

Savings account balance:

1,006.46

Dan

1/7/2014 Report on Verizon Bill and Alternative Recommendation – Google Voice

IGR for Ventura Monday 7pm Newcomers Meeting: Lauren C. (805) 746-6934 lauren01@mac.com

Report on Verizon Bill for (805) 899-3250: I contacted Verizon and explained that our group performs a service to the local community and is seeking the best deal with the same functions we currently have (call forwarding and voice mail). We do have the best deal from Verizon for those services. Due to the affordability request, Verizon customer service put in an order for a \$50 credit to be used in the next 30 days. The credit will show up on the next bill. Reference Order 0C9805305 for our account 01 1773 1196754 84505. That is nice for short term, but to save money long term, I investigated other call forwarding and voice mail solutions, and settled on Google Voice. Another OA fellow (and my partner) assisted me as she is knowledgeable about various information technology matters. Details follow.

Google Voice (GV) Information Prepared by Jennifer S., Ventura

- 1. This will require a single shared Google (gmail) account. I would recommend creating a single gmail account for the CIIG, unless one already exists.
- 2. Several forwarding phone numbers can be added to the account. This must be done through the Google Voice web page, accessible via the gmail account login and password. This will also require coordination with the phones' users, in order to verify the phone numbers. This is a straightforward and simple process.
- 3. There are iOS and Android apps available. Smart phones that can use those apps can easily be set up to directly receive calls.
- 4. The phones (all or some) can be set up to ring simultaneously whenever the GV number is dialed. Whoever is available can answer directly. The Google Voice phone number will appear on the caller ID, so the user will know it is someone calling for information about OA.
- 5. Or, if preferred, the number can be set to go immediately to the default (customizable) voice mail message. Call Screening for the account will need to be turned on. The voice mail message, instead of the call itself, will then be forwarded to the phones, to the gmail account, and to the Google Voice webpage.
- 6. The email can then be forwarded to users who do not have a smart phone, or who do not want to include their phone number in the forwarding tree. The email will contain the audio file of the voice mail, as well as a transcribed text message of the voice mail. The clarity in the typed message will depend on the enunciation and recording quality of the voice message. But, again, the sound file (or a link to it) can be played again, at any time.
- 7. There are no monthly charges to use Google Voice. The only per-use charge is for international calls made FROM the Google voice number.
- 8. There is a one-time charge of \$20 to port the existing CIIG phone number to the Google Voice (gmail) account. Verizon does not need to be contacted. GV will do the porting.
- 9. If there is any dissatisfaction with GV, the number can be ported back to Verizon for \$26, and everything can be as it was before.

Recommendation/Motion: Let's switch to Google Voice immediately. CIIG InterGroup users of the new system are encouraged to report their initial user experience at the next one or two meetings.